



# 2026 AKONTEC

*A Brand Owned By ARCHADIA BLUE*

## WELCOME

*Welcome to Akontec, your trusted partner in Business Process Outsourcing (BPO). We are a dynamic and client-centric outsourcing company committed to delivering innovative solutions that empower businesses to thrive in today's competitive landscape.*

*Empowering businesses through strategic outsourcing, fostering growth and efficiency. At Akontec, our mission is to provide unparalleled BPO services that enable our clients to focus on their core competencies while we handle the rest. We strive to exceed expectations, drive operational excellence, and build lasting partnerships.*



# AKONTEC

## BUSINESS OPERATIONS



*Akontec connects the right BPO projects with the right delivery partners and supports smooth execution for consistent growth.*



# ABOUT

*Akontec is a BPO projects consultancy focused on enabling BPO service providers and call centers to access, onboard, and deliver outsourcing processes with a structured execution approach.*

*Akontec works as a bridge between clients who need outsourcing and delivery partners who have infrastructure and manpower to execute processes with quality and compliance.*

## **Our Mission & Vision**

*Mission: Help BPO service providers grow sustainably by connecting them with suitable projects, supporting onboarding, and improving delivery performance through process-driven execution.*

*Vision: Become a trusted BPO enablement partner known for transparency, long-term relationships, and consistent outcomes across voice and non-voice operations.*

## **Our Expertise**

*Understanding a center's capacity, skills, and compliance readiness, then aligning it with suitable voice/non-voice/back-office requirements for smoother onboarding and delivery.*

*Delivering and enabling operational support across data entry, inbound/outbound customer support, help desk support, and chat support so partners can run processes with consistency.*

## **CORE VALUES**

*Honest feasibility checks, realistic commitments, and transparent communication with clients and delivery partners.*

*Clear ownership of outcomes, timelines, and service quality, with a "do what we say" mindset.*

*Helping BPO service providers scale sustainably through support, guidance, and long-term relationship building.*

## **OUR COMMITMENT**

*Akontec is committed to building long-term, transparent partnerships that help BPO service providers grow with stability—not just short-term project allocation.*

*We commit to mapping projects responsibly based on your actual capacity, ensuring clear communication on scope, timelines, and expectations, and supporting smooth onboarding and delivery governance to reduce operational surprises.*



# BPO PROJECTS

## READY TO GO!

### OUTSOURCING AGENCY

*From small tasks to full-scale projects get support today from our network of experts. Gallexa offering Corporate & Individual to Work in offline & online Projects etc. Start your Own BPO Company with Very Small Investment, Bulk Voice Projects. Direct Company Sign up, Inbound & Outbound Call Center Projects Available. Dedicated Trainer. Direct MNC Signup. Inbound & Outbound Voice.*

VIRTUAL CUSTOMER CARE - INBOUND PROCESS

HELP DESK CHAT SUPPORT - NON VOICE PROCESS

ECOMMERCE HELPDESK - INBOUND PROCESS

ONLINE LEAD GENERATION - NON VOICE PROCES

INBOUND TECHNICAL SUPPORT (UPSELL) - VOICE PROCESS



# SERVICES

## ITES & BPO COMPANIES



### *Choose A Service*

*Choose from our ITES or BPO solutions tailored to your needs.*



### *Request A Meeting*

*Reach out to our team to discuss your goals and challenges.*



### *Start Planing*

*Collaborate with us to create a customized strategy for your project.*



### *Lets Make It Happen*

*Watch your vision come to life as we execute the plan seamlessly.*



## OUR SERVICES

*Akontec BPO connects BPO service providers with verified outsourcing projects, helping them grow without the burden of client acquisition. We act as a reliable project sourcing partner, enabling providers to focus on execution and service quality.*

*We identify and offer ready-to-start BPO projects that match the capabilities of service providers. Every project is evaluated for scope, feasibility, and long-term potential to ensure transparency and reliability.*

### *Project Areas*

*We offer projects across key BPO domains:*

- Voice and non-voice processes*
- Back-office and data services*
- Customer support and technical helpdesk*

**NEW START  
NEW HOPE  
FOR ALL!**

### *How We Support Providers*

- Akontec BPO ensures smooth engagement through:*
- Verified and clearly defined projects*
- Fast onboarding and allocation*
- Continuous coordination and support*

### *Value We Deliver*

*Partnering with Akontec BPO helps service providers reduce sales effort, access consistent project opportunities, and scale operations with confidence.*

*Akontec BPO is your trusted partner for sustainable growth in the BPO industry.*



### **Strategic Business**

*Expand market reach by serving more industries and geographies while maintaining process discipline and delivery consistency. Increase revenue and partner retention through long-term contracts, repeat business, and scalable engagement models.*



### **Cost Efficiency**

*We help clients improve cost efficiency by converting fixed in-house costs into flexible, usage-based service delivery. Our BPO approach reduces overhead related to staffing, training, and infrastructure while maintaining service quality through standardized processes.*

*Ready to take your business to the next level?*

*Contact us today to discuss how Akontec can tailor an outsourcing solution to meet your unique needs.*



## WHY CHOOSE US?

*Akontec BPO is focused on helping service providers grow by delivering verified, ready-to-execute outsourcing projects. We remove the challenges of client sourcing and long sales cycles, allowing partners to concentrate on operations and quality delivery.*

*We follow a transparent and structured engagement model, ensuring clear project scope, expectations, and communication from the start. Our team works closely with service providers to ensure smooth onboarding and long-term collaboration.*

### **What Sets Us Apart**

*Verified and genuine BPO projects  
Fast project allocation and onboarding  
Clear communication and transparent terms  
Ongoing support throughout the project lifecycle*

*By choosing Akontec BPO, service providers gain a reliable project partner, consistent opportunities, and a path to sustainable growth.*



### **Core Competencies**

- \* BPO consulting with a client-centric, tailored approach to understand requirements and customize solutions.*
- \* Data entry/data handling capability with a focus on accuracy and efficiency for large volumes.*
- \* Inbound & outbound customer support (query handling, issue resolution, proactive engagement).*





# KNOTEK

## RECRUITMENT PROCESSING

*Offering recruitment processing outsourcing that delivers best results.*

## ITES OUTSOURCING

*Offering outsourcing services in consulting and business operations.*

## GET IN TOUCH :

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*Would you like to speak to one of our team members over the phone? Just call us and we'll be in touch immediately. You can also email us if you would prefer.*